

Transferring AllenCad

When transferring AllenCad to another computer, or if it is necessary to reactivate on an existing computer due to crash, repair etc., it is necessary to follow the steps below. There is a \$95.00 processing fee for either of these reasons.

Step 1) Fill out the User Declaration form and fax to ADSI at 603-216-6345. You will need the 17 digit Product Key (AllenCAD 7.2) or 27 digit Product Key (AllenCAD 8.0/10.0) that was supplied to you with your original purchase. If you do not have the Product key, please notify ADSI upon submission of the User Declaration form. If we have your product key listed in our software log, you will receive an email with the product key, and also notifying you of the status of your transfer.

Step 2) Fill out the credit card authorization form and fax back to ADSI, along with the User Declaration form.

Step 3) You will be notified via email when ADSI Licensing has authorized the transfer. This can take up to 2 business days, so do not wait until your trial period ends to send in the forms.

Step 4) Once you receive notification from us that you can again reactivate, refer to the instructions below to activate your program.

Activation Process

Step 1) Make sure the “trial” version of your product is properly installed on the Windows desktop or laptop computer on which you wish to activate. The latest AllenCad 7.2, 8.0, or 10.0, along with the DirectCut cutter driver is available at the link below.

<https://allendatagraph.com/support/software-support>

Step 2) Start the program and select the Register your copy of Allen cad option from the trial splash screen.

Step 3) When prompted, enter your Product Key. Use zeroes, NOT the letter O when entering your key.

***NOTE: Each Product Key allows for one (1) activation. Additional seats for another computer are \$375 will require the purchase of a new Product Key.**

Step 4) The program can be activated in four ways:

Internet: (immediate) Make sure you are connected to the internet. Just click on activate via internet after filling out the customer information form. After clicking on activate via internet, the program will be activated. If activation is successful, you may skip steps 6 and 7 below.

Email: (1-2 days if received between 8:00 am and 5:00pm eastern) send reg.txt file that is created by the program as an attachment to AllenCAD@adsi-usa.com. We will notify you when you have been authorized to activate again.

Fax: (1-2 days if received between 8:00 am and 5:00pm eastern) print reg.txt file created by the program and fax to (603) 216-6345. We will send your activation code back by fax.

Phone: (less than 1 day between 8:00 am and 5:00 pm eastern) (603) 216-6344 x0. We will take down your device ID code from the screen and email your activation code.

Step 6) If you did not activate via Internet, use the unique Activation Code supplied to you by phone, fax, or email. DO NOT LOSE your Product Key or Activation Code notice. You will require BOTH if you need to re-activate your system for any reason.

Step 7) Enter the unique Activation Code for the computer you are activating. Activation codes issued for one computer WILL NOT work on any other computer (i.e. each computer requires separate activation).

RE-ACTIVATION or Transfer to another computer (\$95.00 fee)

ON THE SAME PC OR DEVICE - If you do not replace your hard drive or rebuild you OS you will not need to reactivate the program. If have replaced your hard drive, repeat the above process. If you get an error during activation you will have to call us.

ON A NEW PC OR DEVICE – Repeat the process above, using the appropriate Product Key to generate a new Device ID and Activation Code. If you have used up your activation counts you will have to call us.

Additional Information:

ACTIVATION ISSUES - If you have problems activating your system, please submit a support request at <https://allendatagraph.com/support/contact>.

ORDER INQUIRIES - If you have questions about your order, or would like to purchase additional ADSI products, please contact ADSI at (603) 216-6344 (use sales selection on phone system)

SUPPORT - Tutorials, a users manual, and guides, are available at:
<https://allendatagraph.com/support/software-support>.

Free email support is available by submitting a request at:
<https://allendatagraph.com/support/contact>.

Free phone support can be obtained during the warranty period of the cutter you purchased; out of warranty phone support is available at our current tech support rates.

Phone: (603) 216-6344 (use support selection on phone system)

Fax: (603) 216-6354



45 A NORTHWESTERN DRIVE, SALEM, NH 03079
1-800-258-6360

**USER DECLARATION
FOR REINSTALLATION OF SOFTWARE**

BY FAX: 603-216-6345

ADSI
LICENSE ADMINISTRATION
45 A NORTHWESTERN DRIVE
SALEM, NH 03079
USA

FROM:

COMPANY:	
MANAGING DIRECTOR:	
ADDRESS:	
CITY, STATE, ZIP CODE:	
COUNTRY:	
EMAIL ADDRESS:	

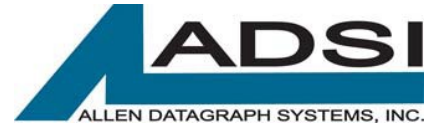
I DECLARE, THAT ALL FORMER INSTALLATIONS OF MY LICENSE FOR ALLENCAD SOFTWARE HAVE BEEN DELETED.

PRODUCT DESCRIPTION:	
SERIAL NO./PRODUCT KEY:	
DATE OF PURCHASE:	
PLACE OF PURCHASE (DEALER):	

I AM AWARE OF THE FACT THAT EACH LICENSE OF THIS SOFTWARE IS TO BE USED ONCE. I CONFIRM THAT THE NEW LICENSE IS NOT ADDITIONALLY USED IN OUR COMPANY.

COMPANY STAMP

NAME, DATE AND SIGNATURE



Credit Card Authorization- Transfer of Allen Cad

PRODUCT KEY _____

In order for us to process your order, please fill out the Credit Card Authorization form in its entirety:

Cardholder Name: _____

Card Type: VISA M/C AMEX DISCOVER

Credit Card # _____ Exp. Date: _____ Code: _____

Name and Company Required

I, _____ of _____, hereby authorize Allen Datagraph Systems, Inc., to charge the above credit card the total U.S. dollar amount shown below.

Billing Address

Company Name: _____

Street Address: _____

City: _____

State: _____

Zip Code: _____

Telephone: _____ Fax # _____

Item Ordered

Part #	Quantity	Unit Price	Extended	Total Charges
S-611	1	\$95.00	\$95.00	\$95.00

*Shipping charges are calculated at time of shipment and will be added to your total card charges.

Terms of Sale: ALL SALES ARE FINAL. Returns for repair or replacement must have written authorization given by Allen Datagraph Systems, Inc. prior to return of equipment described above. All returns must be accompanied by an RMA number issued by authorized Allen Datagraph personnel. The RMA number MUST appear on the shipping box. Shipments returned without prior authorization and proper documentation will be refused upon arrival at our loading dock. Card holder agrees to pay the total amount according to the card issuer agreement and these terms of sale. This and any other contract between the parties shall be governed by the laws of the state of New Hampshire without regard to conflicts of law principles. Any proceedings shall take place in a court of appropriate jurisdiction in Rockingham County, New Hampshire. Deposits for equipment are non-refundable unless specifically noted above. Allen Datagraph makes no express or implied warranties, whether for merchantability or fitness for any particular purpose or otherwise. Allen Datagraph shall not be liable for any damages, costs or expenses of any kind, nor any incidental or consequential damages. If this authorization is signed and customer issues a purchase order form, it is expressly understood and agreed that the terms and conditions herein set forth shall prevail insofar as the same may in any way conflict with the terms and conditions set forth in such purchase order. Allen Datagraph hereby reserves a security interest in and to all equipment to be shipped to the customer hereunder, and the proceeds thereof, to secure the payment of the purchase price provided herein, which has been advanced by Allen Datagraph to enable the customer to purchase the equipment and in which this security interest is created.

By signing this document, the cardholder agrees to terms of sale and to pay all charges as described above.

Signature Date ____/____/____